

ANMER HOTEL

GUEST INFORMATION A-Z

PLEASE DIAL 0 FOR FURTHER ASSISTANCE



BANKING SERVICES

AIB and Bank of Ireland both have branches in Thurles. Open hours are available on their websites. There are ATM facilities located in the Town Centre on Liberty Square.

BREAKFAST

Breakfast is served in Seasons' Restaurant beside Reception.

Monday to Friday 7.00am - 10.00am

Saturday, Sunday's & Bank Holidays 7.30am - 10.30am

Reception can arrange a Continental Breakfast prior to these times

CAR HIRE

Donal Ryan Rent-a-Car is based in Thurles. Arrangements can be made through Reception or call them directly on +353 504 52222.

CHECK OUT TIMES

Checkout time is 12.00 noon on the day of departure. Late departures without prior agreement will be charged at an extra night.

CHURCH SERVICES

Catholic Mass is available at several churches in the town and all are within walking distance of the hotel (between 800m and 2.5km)

See www.thurlesparish.ie for mass times

St. Mary's Church of Ireland is 800m of the hotel and Sunday services are held at 9.30 on the first and third Sundays of the month.

For further Church Services please contact reception.

CONFERENCE FACILITIES

Our Conference Centre can cater for 2 to 350 delegates.

A selection of meeting rooms, equipped to a very high standard & free WIFI are available for your meetings or events.

For more information contact the Manager on Duty.

CREDIT CARDS

We accept MasterCard, Visa, Master Debit, Visa Debit, Laser & One4All Vouchers. We also accept Switch with the Maestro Logo.

DOCTOR/DENTIST

An appointment with a Doctor/Dentist can be arranged if required.

Please Dial 0 for Reception. Should you require services

after hours please phone: Shannon Doc 1850 212999

DO NOT DISTURB

If you do not wish to be disturbed, please place the

Do Not Disturb sign outside your door.

DRINKING WATER

Our tap water is drinkable. You can also request drinking water from Ed's Bistro if you prefer

DRY CLEANING/LAUNDRY

The Hotel offers dry cleaning & laundry services. Laundry bags are provided in your room. There is no service on Sundays or Bank Holidays. Contact Reception before 9am to arrange collection.

ELECTRICITY

The electrical voltage in your bedroom is 220/440 volts AC.

EMERGENCY

Please dial 0 on your room phone for assistance. Available 24 hours.

FANS

Please request a Fan from reception if required

FIRE SAFETY

Should the fire alarms sound continuously, please follow the fire evacuation route as displayed on the back of your room door. Leave by the nearest exit, do not panic or run. Please proceed to the designated Fire Assembly Point.

FIRST AID

A First Aid Kit is available at Reception or Ed's Bistro

FUNCTIONS & BANQUETING

The O Malley Suite is ideal for large functions and is a long standing Wedding Venue within Tipperary, and is self-contained with bar, bathroom facilities and dance floor. For further information, please dial 0 for reception or email events@anmerhotel.ie

HAIRDRYER

A hairdryer is available in the drawer of the vanity unit in your room.

HOUSEKEEPING SERVICES

Should you require any additional pillows or towels please dial 0 for reception. Your room is serviced daily.

IRON AND IRONING BOARD

These are available on request, please dial 0 for reception

LAUNDRY/DRY CLEANING

We offer dry cleaning & laundry services. Laundry bags are provided in your room. There is no service on Sundays or Bank Holidays.

Please contact Reception before 9.00am to arrange collection.

LUGGAGE

Please dial 0 if you require assistance with your luggage

LOST PROPERTY

In the event that you misplace any item during your stay, please ask reception to contact the Accommodation Manager who will try to trace the item through our Lost Property System.

MAINTENANCE

In the unlikely event that you experience a mechanical or electrical fault or other problems with your room, please dial 0 for reception.

ONWARD TRAVEL ARRANGEMENTS

We will be delighted to assist you with your onward travel arrangements Please dial 0 for reception.

PHARMACY

McCabes Pharmacy, located on Kickham Street, is open

Monday to Saturday, 9am to 5pm. Call +353 504 21473.

Boots Pharmacy, located in Thurles Shopping Centre is open

Sunday 12noon to 6pm. Call +353 504 24594.

SMOKING

There is a non-smoking policy throughout the hotel. A fine of €100 will be charged where the non-smoking policy is breached.

TAXI SERVICE

If you require an early morning taxi, please book one with reception the night before.

TEA & COFFEE MAKING FACILITIES

Tea Coffee making facilities are on your desk or in the TV cabinet

WAKE UP CALLS

Please dial 0 for reception to arrange a wake up call. If you plan to leave before 7.30am please settle your bill the evening before by 11pm.

WIFI

Complimentary WIFI is available throughout the hotel. If you have difficulty connecting, contact reception who will be happy to help.